



MOTORCYCLES | ATV | UTV



Service Logbook

www.crossfiremotorcycles.com

Welcome to the Crossfire Community!

Congratulations on your purchase of your Crossfire recreational vehicle. We would like your ownership experience to be enjoyable and trouble free and stand behind our products with a comprehensive warranty. This handbook explains the Crossfire warranty terms and what you should do to prevent problems arising with your vehicle. Please present this handbook at your Crossfire dealership every time you have maintenance or warranty related work carried out.

It is important that you present this handbook for servicing and warranty repairs for your warranty to remain valid. Please ensure you review all the details of your owners warranty and the section on owner's obligations.

WARRANTY REGISTRATION

Register online to activate your warranty.

<http://crossfiremotorcycles.com/warranty-registration/>



WARRANTY REGISTRATION DETAILS

CROSSFIRE MODEL CODE: _____

DATE OF SALE: ____ / ____ / ____

VIN/FRAME #: _____

ENGINE #: _____

OWNER NAME: _____

OWNER ADDRESS: _____

DEALER STAMP

Predelivery completed by: _____ Signature: _____

Vehicle Warranty Terms

Assembly

Please ensure the vehicle has been properly assembled before use. Crossfire machines must be assembled by a trained technician following an approved pre-delivery checklist. Proof of assembly and verification of the pre-delivery checklist by a qualified technician is required if making warranty claims.

Servicing

A maintenance service needs to be conducted within 30 days of purchase or after 10 hours of riding, whichever comes first. A receipt for the initial service may be required when making warranty claims for parts. Your machine comes filled with special running in oil, so the first service is crucial to ensuring engine longevity by changing over to long life oil.

In order to take advantage of the Crossfire limited warranty, you must have maintenance performed according to the schedule (contained in the relevant owner's manual supplied with this product) by an authorised Crossfire dealer.

You are free to have your Crossfire vehicle serviced by any suitably qualified mechanic and this will not affect your statutory warranties, however, failure to have the recommended servicing carried out by an authorised Crossfire dealer means that you cannot take advantage of the Crossfire extended warranty.

Subsequent maintenance services must be conducted as per the machine user manual. If in doubt, please contact Crossfire for further information. Receipts of payment for the services or this completed service manual may be required when making warranty claims for parts.

Safe Vehicle Operation

Vehicle warranty does not cover any loss or damages incurred from reckless use of the machine including accident or collision. It is important to note that riding is a dangerous activity and training should be undertaken prior to operating the equipment. Regular vehicle maintenance is the responsibility of the owner and driver(s) and safety checks should be completed prior to each use of the machine. User manuals or your dealer should be consulted if you are unsure of safe vehicle operation procedures. Following the pre-ride procedure in the user manual is imperative for safe operation of the machine. Never let children operate adult quad bikes or any machinery without close supervision.



Keeping all workers safe

The dangers of quadbikes

Every year quad bikes are a major cause of death and serious injury in rural workplaces.

Think safe, work safe, be safe on the farm.

According to Safe Work Australia's quad bike fatality data (2011 to 2018):



of quad bike fatalities occurred on terrain where an incline was noted by investigators.

60% of quad bike fatalities involved rollovers.

49% of the quad bike fatalities occurred while the rider was not working.

84% of the quad bike fatalities were males.

128 quad bike fatalities were reported. None mentioned that rollover protection had been fitted to the quad bike.

[Farm Vehicle prepurchase check list](#) available from SafeWork NSW (if not in NSW please find local state checklist prior to purchase)

[Quad Bike Training](#) (NSW list of registered ATV organisations by SafeWork NSW. Please look up in own state.)



Crossfire Limited Warranty

Vehicle warranty terms are available to view on our website at: <http://crossfiremotorcycles.com/warranty-conditions/>

All products are inspected for quality prior to packaging and dispatch. We warrant that all products are free from defect, and we will replace, repair or refund any part that proves to be defective, at no charge, while your vehicle is under warranty.

Crossfire ATVs, UTVs, Go Karts and Motorbikes are covered by a limited warranty ranging from 6 months up to 2 years* from date of purchase.

- Vehicles up to and including 250cc (excluding the 250GT) are covered by 6 months warranty, which is extended to 12 months if the 1-month and 6-month services are completed by a Crossfire Dealer. Please make sure you retain proof of service.
- All vehicles above 250cc (including 250GT) and electric UTVs are covered by 12 months warranty, which is extended to 24 months if the 1-month and 6-month services are completed by a Crossfire Dealer. Please make sure you retain proof of service.
- Batteries that fail under warranty will be replaced on a pro-rata cost basis calculated from the remaining warranty period of the Crossfire vehicle to which this warranty pertains.
- Vehicle starting batteries are warranted for a period of 12 months for domestic use and 6 months commercial hire / industrial use.
- Electric Vehicle batteries are warranted for a period of 24 months from date of purchase.

This warranty will not apply to:

- Any part that has been subject to misuse, negligence, accidental damage, improper or inadequate maintenance, or improper storage.
- Normal maintenance items including but not limited to adjustment and cleaning of carburettor, fuel strainer, oil & air filter, cables, brake components, intake valves, exhaust valves, clutches and serviceable bearings.

- Normal consumable service items including but not limited to spark plugs, air & oil filters, tyres, brake pads, brake shoes, lightbulbs, fuses, clutch components, and serviceable bearings.
- Deterioration of any item due to normal use or fair wear and tear, unless due to a defect in material or workmanship.
- Any work or adjustment performed by persons other than authorised Crossfire dealers or damage resulting therefrom.
- Any damage that results from operating methods other than those indicated in the owner's manual or use beyond the limitations or specifications as published by Crossfire.
- Crossfire engines or vehicles used for racing or competition.
- Crossfire products modified from original specifications or fitted with non-genuine parts or sports kits will void warranty. (Modifications include but are not limited to, sprocket size, gear ratios, electrical loads, carburation, electrical items such as lights and radios and intake and exhaust system changes.)

If you have any questions about the warranty conditions and require clarification, first contact the dealer from which you purchased your vehicle. If you need additional information, you can contact Crossfire head office on (02) 8783 8411 or via email at the address below: info@crossfiremotorcycles.com.

Your dealer will advise if damaged or failed parts are covered under warranty, and on exact course of action. In most cases, you will be required to bring the vehicle or the failed part to the dealership for inspection. The part will be examined and replaced or repaired free of charge if deemed faulty.

If a part is deemed to be fault free, the customer may be charged an assessment fee at the dealer's discretion. Parts or vehicles may be held until these fees are paid. If payment is not arranged within one month, the part or vehicle may be advertised and then publicly auctioned as per regulatory requirements.

Please ensure you have read and understand these conditions before buying the vehicle. This warranty policy has been created with the aim of providing the best customer after sales service in the Australian offroad and recreational vehicle industry.

Owner Obligations

There are certain owner's obligations which must be fulfilled to maintain the validity of this warranty. Fulfilling these obligations will also increase the product's life and reduce the overall maintenance costs.

- 1) The owner must deliver at their own expense the complete vehicle to an authorised Crossfire dealer or licensed mechanical workshop which will use approved parts for all periodic maintenance (as recommended in the Owner's Handbook). During the warranty period these maintenance services must be recorded in the Service Logbook. The first service is due to be completed after ten hours of vehicle operation or one month from the date of purchase. Failure to complete the first service within sixty days of purchase will void the vehicle warranty.
- 2) The owner is responsible for regular maintenance inspections as outlined in the owner's manual.
- 3) The owner must promptly inform their authorised Crossfire dealer of any issues with the vehicle and deliver the vehicle to the dealer's place of business for inspection within 7 days of the first occurrence of the trouble.
- 4) All mechanical work must be carried out by an authorised Crossfire dealer. A current list of dealers is available at: <http://crossfiremotorcycles.com/dealers/>
- 5) The engine break in procedure as outlined in the owner's manual must be followed.
- 6) It is recommended your vehicle be returned to the Crossfire dealer from which it was purchased for warranty repairs. However, if the owner has moved to or is visiting another area, any authorised Crossfire dealer will be able to assist you.

Legal Obligations

It is the responsibility of the vehicle owner to ascertain and obey all applicable local, state, federal and international laws. Please consult your local Council or Police for clarification if you are in doubt as to the locations where your vehicle can be legally ridden. In NSW, Service NSW can be contacted for additional information and legal requirements.

Conditional road registration schemes may have additional requirements. Accessories like beacons or extra signage may be required to be fitted to the vehicle to make it compliant to the scheme in your state.

Australian Consumer Law

Our vehicles and parts are covered by statutory guarantees that cannot be excluded under the Australian Consumer Law.

You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Items Not Covered Under Warranty

The following items are not considered manufacturing defects and the cost for repair/replacement or maintenance must be borne by the unit owner:

- 1) Routine maintenance services including but not limited to oil changes and adjustments of carburetion, ignition and valve clearance. This shall include adjustments necessary due to environmental conditions including barometric pressures, temperature, and humidity.
- 2) Replacement of consumable items as tyres, spark plugs, fluids and filters caused by normal wear and deterioration.
- 3) Repairs required because of failure to perform any of the normal maintenance services and /or storage procedures as outlined in the Owner's Manual. ie corrosion or battery sulfation.
- 4) Normal wear or deterioration of such items as seat, covers, painted or plated parts, rubber products.
- 5) Any components damaged by scratching, chemicals, impact, temperature extremes or other environmental or usage factors beyond the control Crossfire.
- 6) Repairs required as a result of use in competition, racing, sustained wide-open throttle operation, high-speed acceleration or over-revving the engine.
- 7) Repairs required because of any previous improper repair(s) or modification(s) not recommended or approved by Crossfire.
- 8) Repairs required as a result of engine seizure or where fault is not attributable to a defect in material or workmanship e.g. running engine with inadequate lubrication.
- 9) Repairs required as a result of inadequate air filtration system maintenance.

Maintenance Schedule

Please ask your Crossfire dealer to complete the periodic maintenance record that follows. This will maintain the validity of your warranty and may increase the resale value of your motorcycle by proving you have maintained it properly. Insist on only genuine Crossfire parts being fitted to your machine to ensure the continued validity of your warranty.

Please refer to your vehicle User Manual for service schedule items
<http://crossfiremotorcycles.com/support/>.

Maintenance Notes

[illegible]

Your Service Record – Your first service is due after 10 hours or 1 month

Initial Vehicle Assembly Dealer Stamp Date: __ / __ / ____ Signature _____	1 month _____km Dealer Stamp Date: __ / __ / ____ Signature _____
6 month _____km Servicing Dealer Stamp Date: __ / __ / ____ Signature _____	12 month _____km Servicing Dealer Stamp Date: __ / __ / ____ Signature _____
18 month _____km Servicing Dealer Stamp Date: __ / __ / ____ Signature _____	24 month _____km Servicing Dealer Stamp Date: __ / __ / ____ Signature _____
30 month _____km Servicing Dealer Stamp Date: __ / __ / ____ Signature _____	36 month _____km Servicing Dealer Stamp Date: __ / __ / ____ Signature _____
42 month _____km Servicing Dealer Stamp Date: __ / __ / ____ Signature _____	48 month _____km Servicing Dealer Stamp Date: __ / __ / ____ Signature _____
54 month _____km Servicing Dealer Stamp Date: __ / __ / ____ Signature _____	60 month _____km Servicing Dealer Stamp Date: __ / __ / ____ Signature _____

Save \$50

**Protect your new vehicle warranty.
Your first service is due after 30 days
or ten hours of vehicle operation.**

Book your 30-day vehicle maintenance
service and checkup within seven days
of purchase and save \$50 off RRP.

